

ENVIRONMENTAL, HEALTH & SAFETY AND QUALITY MANAGEMENT POLICY STATEMENT

Norse Commercial Services Ltd and its subsidiaries undertakes a range of Facilities Management services and we are committed to providing a quality service in a manner that ensures a safe and healthy workplace and to protect and enhance the environment and environmental performance.

We are committed to operate in compliance with our responsibilities under the Health & Safety at Work etc Act 1974 and all other relevant health and safety and environmental legislation, guidance and best practice, and it is at the core of everything we do. We aim to minimise risks to the health, safety and welfare of staff, members of the public and others who might be affected by our activities. This Policy requires the co-operation of all personnel within all tiers of the organisation, from every employee up to Directors.

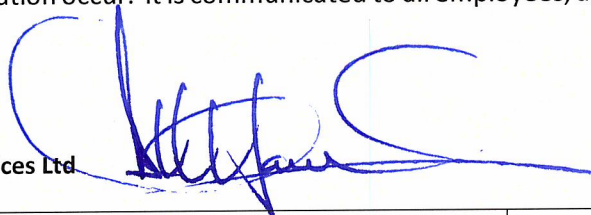
The implementation and operation of the management system has been undertaken to establish a formal mechanism for the adherence of the principles of ISO9001, ISO14001 and OHSAS18001 and corresponding need to create and review objectives and targets for the continual improvement.

We will:

- Provide adequate information, instruction, training and supervision to ensure that all staff are competent to undertake their role safely and with consideration to environmental and quality issues;
- Implement and maintain safe and healthy working conditions, equipment and systems of work for all staff;
- Consult employees on matters that affect their health, safety and welfare whilst at work;
- Undertake hazard identification, risk reduction and implementation of suitable and sufficient control measures and promote safe working practices to prevent accidents and work related ill health;
- Prevent Pollution, reduce waste and minimise the consumption of resources where alternatives are available, economically viable and obtainable following procurement guidelines;
- Promote efficient use of all utilities throughout the organisation;
- Strive to develop and nurture long term mutually beneficial business relationships with our clients, service partners and suppliers, creating an environment that also encourages our staff to succeed and develop;
- Drive the culture of ownership where everyone in the organisation takes responsibility for providing an optimum service level and customer care, seeking opportunities for continued improvement in all our services;
- Provide efficient delivery of our contractual obligations, monitoring customer satisfaction and work to enhance through customer focus.

This Policy, and the way in which it is operated, will be reviewed annually or when significant changes to working practices and/or legislation occur. It is communicated to all employees, all working under its control and other relevant parties.

Peter Hawes
Managing Director
Norse Commercial Services Ltd



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