



## Safety Health, Environmental and Quality POLICY STATEMENT

Norse Commercial Services Ltd and its subsidiaries undertake a range of Facilities Management and Service Operations nationally. We are committed to providing a quality service in a manner that promotes the prevention of injury and ill health to those that may be affected by our actions. These groups would include employees, members of the public, contractors and our neighbours. We also recognise our responsibility to protect and enhance the environment during the course of our business.

We are committed to operate in compliance with our responsibilities under all relevant health, safety and environmental legislation, guidance and best practice as well as any other standards in which we subscribe to.

In order to satisfactorily demonstrate this commitment, we will:

- Exhibit strong and effective leadership in order to promote a culture that supports our Health, Safety, Quality and Environmental Management systems;
- Provide a framework for setting Occupational Health, Safety, Environmental and Quality objectives and to continually review the management systems to enhance our performance;
- Meet customer needs through feedback, innovation and continual improvement within all of our processes;
- Protect the Environment, which includes the prevention of pollution;
- Establish a Quality management system that promotes a culture of "getting it right first time";
- Communicate this Policy to all persons working under our control with the intent that they are made aware of their Health, Safety, Environmental and Quality responsibilities;
- Implement and maintain safe and healthy working conditions, equipment and systems of work for all staff;
- Provide clear instructions and information, and adequate training, to ensure employees are competent to do their work;
- Implement emergency procedures – evacuation in case of fire or other significant incident;
- Consult with employees on matters that affect their health, safety and welfare whilst at work;
- Determine and ensure that operations are carried out in accordance with our compliance obligations;

This Policy, and the way in which it is operated, will be reviewed annually or when significant changes to our management system or requirements occur. Any updates will be made available to all other interested parties.

**Dean Wetteland**  
**Managing Director**  
**Norse Commercial Services Ltd**

<b>Controlled Copy</b>	<b>Issue No.6 Date February 2017</b>
<b>Reviewed by SHEQ Managers</b>	<b>Authorised by: Dean Wetteland</b>